

► Understanding Your Bill

Monthly bills will reflect usage based on the read taken from your meter, which will vary from month to month depending on how much electricity you use and the current cost of electricity. Circumstances affecting your monthly bill include changes in the weather, the number and type of appliances you use, the amount of time you spend at home, and more.

The bill you receive from FPU includes the following charges, approved by the Florida Public Service Commission (PSC).

1. **Previous Account Balance** — The amount owed from the previous bill, including any unpaid balances
2. **Less Payments** — Credits or unscheduled payments received during the last billing cycle
3. **Past Due Or Credit Balance** — Due immediately and subject to late fees, this represents the balance remaining after the scheduled date of payment

4. **Current Charges** — Should be paid before the 'Due Date' on each bill to avoid any late fees or penalties
5. **Current Charges Due On** — The date to pay the bill in order to avoid late fees and penalty fees
6. **Total NOW Due** — The total amount owed. Reflects all transactions occurring in a billing period including past due charges and late fees

The diagram shows a utility bill from Florida Public Utilities. At the top, there are account details: Account #: 0240438-6, Service Period: 01/31-03/02, and Route: 000250. Below this is a summary table with six columns. Arrows labeled 1 through 6 point from the table to the corresponding items in the list on the left. Item 1 points to 'Previous Account Balance', item 2 to 'Less Payments', item 3 to 'Past Due Or Credit Balance', item 4 to 'Current Charges', item 5 to 'Current Charges Due On', and item 6 to 'Total NOW Due'.

Previous Account Balance	Less Payments	Past Due Or Credit Balance	Current Charges	Current Charges Due On	Total NOW Due
\$208.73	\$208.73CR	\$0.00	\$146.11	03/29/2011	\$146.11

7. **Current Reading** — Represents the current reading taken from the meter on the date indicated
8. **Previous Reading** — Subtracted from the current reading to determine the amount of consumption to be billed
9. **KWH Used** — Amount of electricity used in a month as measured in Kilowatt-hours
10. **Multiplying Factor** — Converts the energy used to the billed energy units of Kilowatt-hours
11. **Total KWH Used** — Amount of electricity used in a month as measured in Kilowatt-hours. Can be calculated by subtracting your prior month's meter reading from that of the current month

Previous Account Balance	Less Payments	Past Due Or Credit Balance	Current Charges	Current Charges Due On	Total NOW Due
\$208.73	\$208.73CR	\$0.00	\$146.11	03/29/2011	\$146.11

* A Late Payment Fee will apply if amount due is greater than \$5.00 and is not paid by due date.
** Past due balances are due immediately and subject to previous disconnection dates.
*** The APR for installment contracts is 18%.

Meter Information - meter # 521532F		
Current Reading		0057940
Previous Reading	-	0056914
KWH Used	=	1026
Multiplying Factor	X	1
Total KWH Used	=	1,026.00

Current Account Activity		
Billing For	RS	FRE22
Electric Service Amount**		132.33
Franchise Fee		5.95
Municipal Tax		4.28
Florida Gross Receipts Tax		3.55
TOTAL CURRENT ELECTRIC CHARGES		146.11
Total Current Charges		\$146.11

Energy Usage	Last Year	This Year
KWH This Month	1373	1026
KWH/Day	47	34
Service Days	29	30

*****Amount Includes the following charges****

Customer Charge	12.00
Base Energy per Kwh	0.02073
PPA per KWH	0.09630
PPA per KWH over 1000 KWH	0.10630

Short on Time? For a small fee use FPL's QuickTag visit www.fpl.com today for info.

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12. **KW Used** — Amount of electricity used in a month as measured in Kilowatts
13. **Customer Charge** — A fixed amount used to cover the cost of your service, meter and billing. This charge is applied regardless of the quantity of electricity you use
14. **Base Energy per KWH** — A ‘per unit’ fixed cost used to cover the cost of distribution. Assessed during each billing cycle without regard to your specific demand or energy consumption
15. **PPA per KWH** — ‘Purchase Power Adjustment’ is the ‘per unit’ pass-through cost based on what FPU pays for the electricity we purchase. FPU does not make a profit on these costs
16. **Taxes & Fees** — Local, state, municipal and franchise taxes and fees determined by (and paid directly to) the State of Florida and/or the municipality in which you live
17. **Total Current Charges** — Includes other categories such as electric charges, contract, or other. This gives a total for all categories included in the bill
18. **Important FPU Messaging** — Be sure to look here every month for important messaging from FPU

Please Note:

- Transactions occurring after a billing period will be shown on the next bill
- Past due balances: A detailed explanation of charges is included on each bill you receive. Past due amounts will only be detailed in the first bill showing the past due amount; future related bills will show only the amount due

Contact our Customer Care Team at **800.427.7712** for more information.