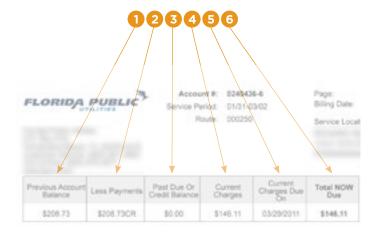
Understanding Your Bill

Monthly bills will reflect usage based on the read taken from your meter, which will vary from month to month depending on how much electricity you use and the current cost of electricity. Circumstances affecting your monthly bill include changes in the weather, the number and type of appliances you use, the amount of time you spend at home, and more.

The bill you receive from FPU includes the following charges, approved by the Florida Public Service Commission (PSC).

- Previous Account Balance The amount owed from the previous bill, including any unpaid balances
- 2. Less Payments Credits or unscheduled payments received during the last billing cycle
- Past Due Or Credit Balance Due immediately and subject to late fees, this represents the balance remaining after the scheduled date of payment

- Current Charges Should be paid before the 'Due Date' on each bill to avoid any late fees or penalties
- 5. Current Charges Due On The date to pay the bill in order to avoid late fees and penalty fees
- Total NOW Due The total amount owed.
 Reflects all transactions occurring in a billing period including past due charges and late fees



- 7. **Current Reading** Represents the current reading taken from the meter on the date indicated
- 8. **Previous Reading** Subtracted from the current reading to determine the amount of consumption to be billed

- KWH Used Amount of electricity used in a month as measured in Kilowatt-hours
- 10. Multiplying Factor Converts the energy used to the billed energy units of Kilowatt-hours
- Total KWH Used Amount of electricity used in a month as measured in Kilowatt-hours. Can be calculated by subtracting your prior month's meter reading from that of the current month



- 12. **KW Used** Amount of electricity used in a month as measured in Kilowatts
- 13. Customer Charge A fixed amount used to cover the cost of your service, meter and billing. This charge is applied regardless of the quantity of electricity you use
- 14. Base Energy per KWH A 'per unit' fixed cost used to cover the cost of distribution. Assessed during each billing cycle without regard to your specific demand or energy consumption
- 15. PPA per KWH 'Purchase Power Adjustment' is the 'per unit' pass-through cost based on what FPU pays for the electricity we purchase. FPU does not make a profit on these costs
- 16. Taxes & Fees Local, state, municipal and franchise taxes and fees determined by (and paid directly to) the State of Florida and/or the municipality in which you live

- 17. Total Current Charges Includes other categories such as electric charges, contract, or other. This gives a total for all categories included in the bill
- Important FPU Messaging Be sure to look here every month for important messaging from FPU

Please Note:

- Transactions occurring after a billing period will be shown on the next bill
- Past due balances: A detailed explanation of charges is included on each bill you receive. Past due amounts will only be detailed in the first bill showing the past due amount; future related bills will show only the amount due

Contact our Customer Care Team at **800.427.7712** for more information.