



SUBMITTING MY FPU REBATE

WHAT DO I NEED TO PROVIDE?

Our Online Rebate Center makes it fast and easy to claim your natural gas rebate! Not sure what to expect? Whether you're a residential customer, a commercial customer, or a third-party contractor — here are the three required rebate documents you'll need to provide in order to submit your rebate application.

1. The Most Recent Natural Gas Billing Statement

- ▶ The service address must be actively using natural gas to be eligible for natural gas rebate payment.
- ▶ We will need a valid customer account number in order to issue a rebate.

2. Proof of Purchase

- ▶ A receipt for the purchase of the appliance or equipment is also required. This may be in the form of a paper or electronic receipt from a retail store, or an invoice from the builder or contractor who sold the apparatus.
- ▶ This detailed copy of the sales receipt must be legible and provided in one of the following formats: .jpg, .png or .pdf (maximum size per file 25 MB).
- ▶ The sales receipt(s) must clearly display the following:
 - ▶ Place of purchase
 - ▶ Date of purchase
 - ▶ Make and model number(s) of appliance or equipment
 - ▶ Purchase price of appliance or equipment

3. Proof of Installation

If the apparatus was professionally installed, please provide:

- ▶ A store/register receipt from a retailer that includes installation charges.

OR

- ▶ An installation invoice from a builder or contractor documenting the service address where the appliance or equipment was installed.

If the apparatus was self installed, please provide two photos:

- ▶ One photo of the appliance or equipment in place, post-installation.

AND

- ▶ One photo that displays the model and the serial number of the appliance or equipment (this is commonly found on a sticker adhered to the apparatus).

Please note: The cost of installation helps determine the total amount of commercial equipment rebate FPU customers will receive. If equipment is self-installed, your rebate amount will most likely be lower. Installation methods and costs do not affect residential rebate amounts.

What Happens After I Submit My Rebate?

Shortly after you submit your rebate application, you will be provided with a link that will allow you to track the status of your rebate. This link doesn't expire, so feel free to continue using it to check for updates on your rebate status as often as you would like! Please note in advance — most customers can expect to receive their rebate payment in the standard time of 4-6 weeks.

What if you still haven't received your rebate? If you've been waiting more than six weeks, please email EnergyForLife@FPUC.com to inform us directly. We will be happy to provide one-on-one assistance.



SCAN THE QR TO START CLAIMING YOUR REBATE TODAY!
It's fast, easy and convenient!
Visit our Online Rebate Center to get started.