

Knowledge Is Power

Understanding Your Bill

Your electric bill is more than just a monthly expense — it's a detailed report on your energy use. By understanding what you're paying for, you can make informed choices to optimize consumption and keep costs as low as possible. Use this guide as a handy reference to take control of your energy efficiency.

Florida Public Utilities
P.O. Box 610
Marianna, FL 32447-0610
Customer Care: 1-800-427-7712
Blountstown/Bristol: (850) 674-4748
www.fpuc.com
711 for TTY / Relay Service

Route : FE01XXXX

Service Location:
JOHN DOE
1234 SAMPLE ST
SAMPLE CITY, FL 00000

Note: This guide does not apply to customers participating in our customer-owned solar programs.

Previous Account Balance	Less Payments	Past Due Or Credit Balance	Current Charges	Current Charges Due On	Total NOW Due
\$168.54	\$168.54CR	\$0.00	\$286.90	1/25/2025	\$286.90

* A Late Payment Fee will apply if amount due is greater than \$5.00 and is not paid by due date.
* Past due balances are due immediately and subject to previous disconnect dates.
* The APR for installment contracts is 18%.

Meter Information - meter # 00000M

1	Current Reading		0011785
2	Previous Reading	-	0010275
3	KWH Used	=	1510
4	Multiplying Factor	X	1
5	Total kWh Used	=	1,510.00
6	KW Used		0.00

Energy Usage

	Last Year	This Year
KWH This Month	1499	1510
KWH/Day	50	50
Service Days	30	30

Amount Includes the following charges

7	Customer Charge	18.20
8	Base Energy per kWh	0.02949
	Base Energy per kWh over 1000 kWh	0.03887
9	PPA per kWh	0.10259
	PPA per kWh over 1000 kWh	0.11509
10	Storm Charge per kWh	0.01280

Current Account Activity

Billing For Schedule - Residential (RS)	
Electric Service Amount**	249.81
Franchise Fee	14.99
11 Municipal tax	15.31
Gross Receipt Tax	6.79
TOTAL CURRENT ELECTRIC CHARGES	286.90
12 Total Current Charges	\$286.90

POWERING RELIABILITY:

Stronger Systems, Fewer Outages

FPU is investing in upgrades to ensure reliable power when you need it. From substation upgrades to stormhardening with stronger poles, wires and vegetation management, these efforts reduced outage frequency and duration by 30% in 2024, compared to 2023.



- 1 Current Reading**—Represents the current reading taken from the meter on the date indicated
- 2 Previous Reading**—Subtracted from the current reading to determine the amount of consumption to be billed
- 3 KWH Used**—Amount of electricity used in a month as measured in Kilowatt-hours
- 4 Multiplying Factor**—Converts the energy used to the billed energy units of Kilowatt-hours
- 5 Total KWH Used**—Amount of electricity used in a month as measured in Kilowatt-hours. Can be calculated by subtracting your prior month's meter reading from the current reading, multiplied by the multiplying factor.
- 6 KW Used**—Amount of electricity used in a month as measured in Kilowatts
- 7 Customer Charge**—A fixed amount used to cover the cost of your service, meter and billing. This charge is applied regardless of the quantity of electricity you use
- 8 Base Energy per KWH**—A 'per unit' fixed cost used to cover the cost of distribution. Assessed during each billing cycle without regard to your specific demand or energy consumption
- 9 PPA per KWH**—'Purchase Power Adjustment' is the 'per unit' pass-through cost based on what FPU pays for the electricity we purchase. FPU does not make a profit on these costs
- 10 Storm Charge**—Fixed monthly cost related to Hurricane Michael restoration and repairs (fees expire December 31, 2025).
- 11 Taxes and Fees**—Local, state, municipal and franchise taxes and fees determined by (and paid directly to) the State of Florida and/or the municipality in which you live
- 12 Total Current Charges**—Includes other categories such as electric charges, contract or other. This gives a total for all categories included in the bill



Contact our Customer Care Team at 800.427.7712 or visit [fpuc.com/electricbills](https://www.fpuc.com/electricbills) for more information.

We strive to conform to ADA guidelines to ensure accessibility for all users.
If you experience issues filling out or submitting this form, please contact us at accessibility@chpk.com for assistance.

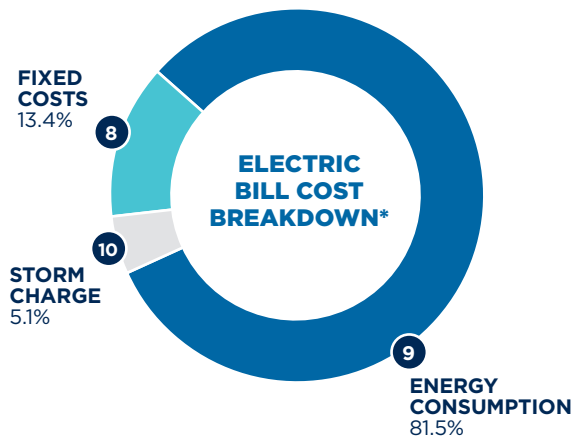
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Monthly bills reflect usage based on the read taken from your meter, which will vary from month to month. Circumstances affecting your monthly bill include changes in the weather, the number and type of appliances you use, the amount of time you spend at home and more.

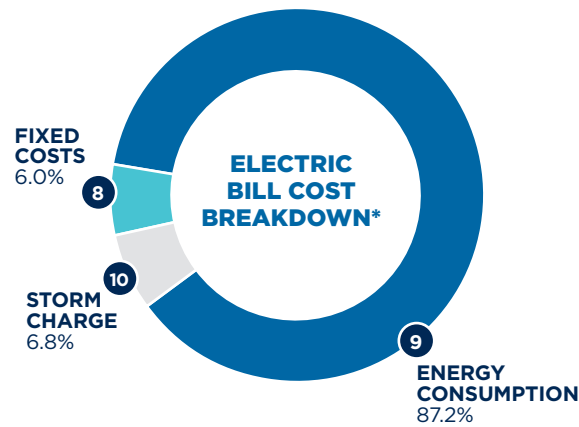
Low Use

TOTAL ENERGY CONSUMPTION
500 KWH
TOTAL BILL
\$126.48



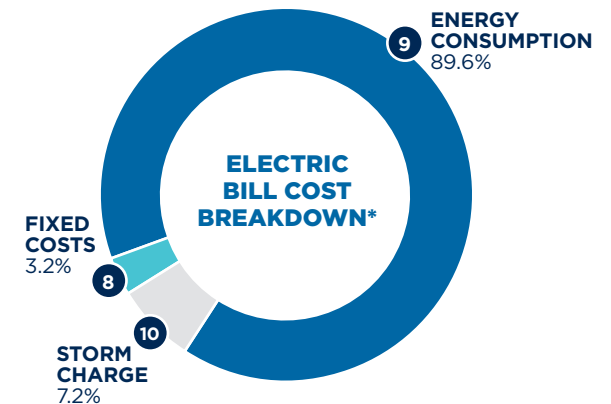
Average Use

TOTAL ENERGY CONSUMPTION
1510 KWH
TOTAL BILL
\$283.97



High Use

TOTAL ENERGY CONSUMPTION
3000 KWH
TOTAL BILL
\$532.44



Think of your energy bill like driving a car.

The farther you drive, the more gas you use, and the higher your cost at the pump. Similarly, the more electricity you consume, the higher your energy bill. For example, when your energy usage exceeds 1,000 KWH in a billing cycle, you move into a higher rate tier, increasing your overall costs. *Taking steps to reduce consumption — like improving efficiency and making small changes — can help keep your usage and bills under control!*

*See page 1 for complete sample bill breakdown.



How Weather Affects Your Energy Bills

and What You Can Do About It

Extreme weather can significantly impact your energy bills. Whether it's sweltering summer heat or rare winter freezes, your energy use increases as your home works harder to maintain comfort. But there are steps you can take to keep your energy usage — and your bills — in check!



Why Weather Increases Energy Bills



› Extreme Heat:

Air conditioners run longer to combat heat and humidity, leading to higher electricity use.



› Extreme Cold:

Electric heaters, heat pumps and hot water usage rise and inefficient homes lose warmth quickly.



› Storms and Outages:

Generators and system recovery after power outages increase energy consumption.

Tips to Lower Your Energy Bills

COOLING AND HEATING EFFICIENCY:

- › Set your thermostat to 78°F in summer and 68°F in winter.
- › Use ceiling fans and blackout curtains to reduce cooling costs.
- › Clean air filters and seal drafts for better HVAC performance.

LIGHTING AND APPLIANCES:

- › Switch to LED bulbs and unplug devices when not in use.
- › Run major appliances during off-peak hours and air-dry clothes and dishes.

SMART ENERGY PRACTICES:

- › Cook outdoors or with gas stovetops in summer.
- › Reduce water heater temperature to 120°F and take shorter showers.
- › Invest in energy-efficient appliances and schedule a free energy checkup.



Need More Help?

- 1. Payment Assistance:** If you're still facing challenges, we offer payment extensions and assistance programs to help you manage your bills.
- 2. Free Energy Checkup:** Let our experts identify areas for energy efficiency in your home — small changes can lead to big savings!