

Knowledge Is Power Understanding Your Bill



ELECTRIC SERVICES

Circumstances affecting your monthly bill include changes in the weather, the number and type of appliances you use, the amount of time you spend at home and more. **The following is a brief explanation of the bill you will receive from Florida Public Utilities and the charges approved by the Public Service Commission (PSC).**

Monthly bills will reflect usage based on the read taken from your meter, which will vary from month to month depending on how much energy you use and the current cost of electricity.

HOW TO READ YOUR FLORIDA PUBLIC UTILITIES BILL

ACCOUNT SUMMARY

- A CURRENT SERVICE PERIOD** - This is the date range of energy usage included on this bill.
- B PREVIOUS AMOUNT DUE** - The amount owed from the previous bill, including any unpaid balances.
- C PAYMENTS RECEIVED SINCE LAST STATEMENT** - Credits or payments received during the last billing period.
- D CURRENT MONTH'S CHARGES** - The amount charged for the current billing period.
- E AMOUNT DUE** - This is the amount you owe on this bill. This includes: the previous balance; payment(s) made toward that balance; any unpaid balance forward from the prior month's bill; your current month's bill amount; and your current balance.
- F MONTHLY USAGE** - A month-over-month comparison of your bill, reflecting the number of kilowatt-hours used per month and the average daily temperature for each month.



Service For:
1234 SAMPLE DRIVE
FERNANDINA BEACH FL 32034

Statement Date: Feb 05, 2026

Contact Numbers
Customer Care: 800.427.7712

Account Summary

A	Current Service Period: January 06, 2026-February 04, 2026 Billing Type: Residential	
B	Previous Amount Due	\$109.71
C	Payment(s) Received Since Last Statement	(\$109.71)
D	Current Month's Charges	\$275.14
E	Amount Due by March 06, 2026	\$275.14



Late Charge Reminder: Any balance not paid by the due date will be subject to a Late Payment Charge of \$5 or 1.5%, whichever is greater.

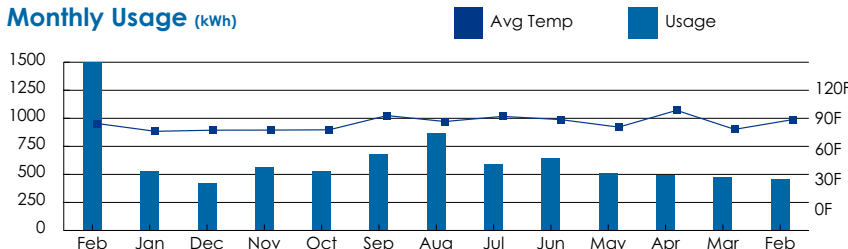
Amount Due: **\$275.14**

Account #: 000000000000
Due Date: March 06, 2026



Scan here to view
your account
online.

F Monthly Usage (kWh)



Contact our Customer Care Team at **800.427.7712**
or visit fpuc.com/waystopay for more information.

We strive to conform to ADA guidelines to ensure accessibility for all users.
If you experience issues, please contact us at accessibility@chpk.com for assistance.

1 ACCOUNT # - This is your account number with Florida Public Utilities. Please mark all correspondence and payments with this number to ensure your account is properly identified.

2 DUE DATE - Although your monthly bill is due and payable upon receipt, it becomes past due if not paid by the "due date" on your bill.

3 STATEMENT DATE - The date the invoice was issued.

4 SERVICE FOR - This is the address of the property receiving electric services from Florida Public Utilities.

5 METER READ - Your meter is read at regular intervals to measure your electricity usage. When you subtract your previous reading from your current reading, you know how much electricity was used. All meter readings are actual unless circumstances prevented the meter from being read. In this case, the present reading will be estimated, and your bill could be adjusted after the next meter reading.

6 SERVICE PERIOD - This is the date range of energy usage included on this bill.

7 RATE SCHEDULE - Represents the rate schedule applicable to your account.

8 METER NUMBER - This number identifies your gas meter.

9 TYPE OF READING - Describes whether an actual or estimated meter read was taken.

10 BILLING PERIOD - The time period included in this bill.

11 DAYS - The number of days in this billing period - this number may fluctuate due to weekends, holidays or changes in the date we read your meter.

12 CURRENT READING - Represents the current reading taken from the meter on the date indicated.

13 PREVIOUS READING - Subtracted from the current reading to determine the amount of consumption to be billed.

14 ELECTRIC USED (KWH) - Amount of electricity used in a month as measured in Kilowatt-hours.

15 METER MULTIPLIER - The meter multiplier is a number used to convert the meter reading into your actual energy usage.

16 KWH BILLED - We calculate your bill based on how many Kilowatt-hours of electricity were used.

17 ELECTRIC CURRENT CHARGES - The total charges for your current billing period, including electric usage, service fees, taxes, franchise fees and any other applicable charges.

18 CUSTOMER FACILITIES CHARGE - A fixed amount used to cover the cost of your service, meter and billing. This charge is applied regardless of the amount of electricity you use.

FLORIDA PUBLIC UTILITIES
Service For:
1234 SAMPLE DRIVE
FERNANDINA BEACH FL 32034

1 Account #: 00000000000000
Invoice #: 800200017741
Due Date: March 06, 2026
Statement Date: Feb 05, 2026

5 Meter Read

6 Service Period: January 06, 2026 - February 04, 2026 **7 Rate Schedule:** Residential Srvc(RS)

Meter Number	Type of Reading	Billing Period	Days	Current Reading	Previous Reading	Electric Used (KWH)	Meter Multiplier	KWH Billed
526324F	Actual	01/06-02/04	30	85,956	- 84,456	= 1,500	x 1	= 1,500

Charge Details

17 Electric Current Charges

18 Customer Facilities Charge	\$24.40
19 Energy Charge (0.02696000 x 1,000.00)	\$26.96
20 Energy Charge (0.04415000 x 500.00)	\$22.08
21 Conservation Cost (0.00321000 x 1,500.00)	\$4.82
22 Storm Protection Charge (0.01656000 x 1,500.00)	\$24.84
23 Purchased Power Cost (PPA) (0.08820000 x 1,000.00)	\$88.20
24 Purchased Power Cost (PPA) (0.10070000 x 500.00)	\$50.35
25 Franchise Fee	\$14.50
26 Municipal Tax	\$12.42
27 Gross Receipt Tax	\$6.57
Total Electric Current Charges	\$275.14

Total Current Month's Charges

\$275.14

	Last Yr	This Yr
*KWH This Month	456	1,500
KWH/Day	15.72	50.00
Service Days	29	30

*Usage and current rate pricing impact overall bill costs. Fluctuations in rate prices impact bill total even when usage remains the same

19 ENERGY CHARGE - A per unit fixed price used to cover the cost of delivering electricity to you.

20 CONSERVATION COST - Cost of programs designed to reduce energy demand and consumption.

21 STORM PROTECTION CHARGE - A charge that helps fund improvements to strengthen FPU's electric system against severe weather, reduce outage durations and improve reliability.

22 PURCHASED POWER COST (PPA) - The per unit pass-through cost based on what FPU pays for the electricity we purchase. FPU does not make a profit on these costs.

23 FRANCHISE FEE - A charge that may apply based on where you live. It covers the use of your town or city's public roads and rights-of-way to provide electric service.

24 MUNICIPAL TAX - A tax imposed by a municipality on the sale of electricity.

25 GROSS RECEIPT TAX - A tax imposed by the State of Florida for the delivery of electricity.

26 TOTAL ELECTRIC CURRENT MONTH'S CHARGES - The amount charged for the current billing period.

27 COMPARISON OF KWH USED - Shows daily and monthly electricity use in kilowatt-hours compared with the same periods last year.



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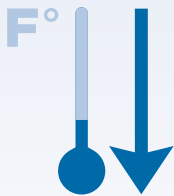
How Weather Affects Your Energy Bills

and What You Can Do About It

Extreme weather can significantly impact your energy bills, because your energy use increases as your home works harder to maintain comfort. But there are steps you can take to keep your energy usage — and your bills — in check!

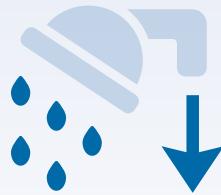


Tips to Lower Your Energy Bills



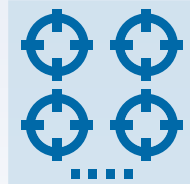
OPTIMIZE WINTER HEATING EFFICIENCY:

- › Set your thermostat wisely (68°F when home and lower it when sleeping or away).
- › Weatherize around doors and windows to prevent heat loss and ensure your attic, walls and floors have sufficient insulation to retain heat more effectively.



REDUCE HOT WATER USAGE:

- › Lower your water heater temperature to 120°F and wash clothes in cold water.
- › Keep hot showers short as possible and use low-flow showerheads to lower water heating costs.



BE ENERGY SMART:

- › Save with energy-efficient natural gas appliances.
- › Layer warm clothing to stay comfortable indoors with a lower thermostat setting.

Need More Help?

- 1. Payment Assistance:** If you're still facing challenges, we offer assistance programs to help you manage your bills. Learn more: fpuc.com/waystopay
- 2. Payment Extension:** Need more time to pay your bill? For expanded billing and payment options, call **800.427.7712**. All extensions must be requested before the bill due date.



Visit fpuc.com to learn more about weather and energy use's impact on monthly bills, ways to pay and assistance, plus additional energy-saving tips!

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